

# Subscription Agreement

Updated and effective as of June 2024

## 1. Trial period

We may offer a trial subscription or an introductory price for the service. Unless the User requests cancellation at least 24 hours before the end of the trial, they will be automatically charged a price indicated on the payment screen for a chosen subscription period.

## 2. Subscription

The subscription renews automatically at the end of each period (every week, month, three months, six months, year, or otherwise, depending on the subscription plan selected by the User at the time of purchase) until the subscription is canceled.

## 3. Price

The User can purchase a subscription and/or one-time purchase directly on our Website and view the current plan prices. On our websites, we offer auto-renewable subscriptions and one-time purchases that give users regular access to content, services, and premium features. At the end of each subscription period, it will automatically renew until the User cancels it.

Please get acquainted with the prices before making an initial payment. Prices may not include bank charges payable by a user and taxes applicable in the User's country.

Please note that we reserve the right to change the subscription and/or one-time purchase prices and ask customers to check them carefully before purchasing.

## 4. Payment method

Payment will be charged to the payment method submitted by the User at the time of purchase at confirmation of purchase. The User authorizes us to charge the applicable fees to their submitted payment method.

## 5. Taxes

Subscription fees may not include applicable local taxes (such as VAT or sales tax), which, if applicable, will be communicated to the User on the payment screen before they pay for the subscription. The User hereby agrees to pay all applicable taxes.

## 6. Cancellation

The subscription renews automatically at the end of each period at the cost of the chosen

package until the User cancels it. Please note that deleting the app does not cancel subscriptions. *To avoid being charged, the User must affirmatively request subscription cancellation or cancel it in their account settings within the app at least 24 hours before the end of the trial or the then-current subscription period.*

PLEASE NOTE! The purchase of the subscription on the Website does not lead to a user being able to manage it on the App Store or Google Play.

## 7. Refunds

When the User cancels a subscription, no consequent charges associated with their subscription will occur. Cancellations are effective at the end of the current billing period, and as such, WNDR11 LTD does not offer partial refunds for canceled subscriptions. The User will not get a refund for the current billing cycle, but they will continue to have the same access and benefits of the subscription for the remainder of the current billing period.

- If the User purchased a subscription on the Apple App Store, they may request a refund directly from Apple. Apple manages all payments made through the Apple App Store, and the User will be refunded if they are eligible for a refund according to Apple's refund policy. To request a refund, follow the instructions from the [Apple Support page](#).

- If the User purchased a subscription on our Website, full subscription refunds will be granted upon request to the support team by emailing [support@wndr11.cy](mailto:support@wndr11.cy). We reserve the right to issue refunds at our sole discretion. If we issue a refund, we are not obligated to issue the same or similar refund in the future.

**Please refer to our Money-Back Policy for more information.**

## 8. Contacts

In the event of any questions about the subscription terms, please get in touch with us at [support@wndr11.cy](mailto:support@wndr11.cy).

Any translation from the English version may be provided for convenience only. If there is any difference in meaning, version, or interpretation between the English language version of this Subscription Agreement and any translation, **the English version will prevail.**